Privacy Policy

**Last Updated: Mar 1, 2023**

Nine Fires Press, LLC and [www.ninefirespress.com](http://www.ninefirespress.com) are committed to ensuring your online privacy. This privacy notice provides information about how we collect, use, and store information about you when you use our website.

If you have any questions regarding the information below please call us (816) 398-8288 or email us at [info@ninefirespress.com](mailto:info@ninefirespress.com).

## **PERSONAL INFORMATION WE COLLECT**

We collect information that helps us identify you as described below.

### **Information you provide to us:**

As part of the order fulfillment process, we require basic personal information to complete and ship the order to you. This personal information includes your name, username, email addresses, mailing addresses, billing address, and phone numbers. When using our website, you may also have provided us with your email address that Nine Fires Press will store for future marketing use. This information is stored and retained.

In addition, as part of a sales transaction, we may collect credit card information from you as payment for a sales transaction, but your card number is never stored on any of our systems.

### **Information we automatically collect:**

When you use our website, we may collect information related to the device you are using that informs us of how you use our website, including whether you are viewing the site on a mobile device or desktop, what pages you are visiting, how long you stay on our website and regional information for the IP address of the device. This information is often collected by saving cookies to the device you use.

Though there are some cookies necessary for the website to function (which cannot be switched off in our systems), you can set your browser to block or alert you about cookies collected. These cookies do not store any personally identifiable information and switching some or all of them off may affect your experience of the site’s operation.

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## **WHY WE COLLECT YOUR PERSONAL INFORMATION**

Nine Fires Press does not sell or trade customer address or email address information. Email addresses are used to send receipts and shipping notifications on placed orders and as a means to contact you if you cannot be reached by phone. We may also use your email for occasional marketing communications. You can opt out at any time by clicking the unsubscribe link in the email, or by sending an email to info@ninefirespress.com.

Your name and mailing address information is used to accurately ship orders. Your billing address will be used to confirm the validity of your payment information.

Our website uses cookies to track and measure website statistics to determine the overall success of our site's performance. The data informs us of web pages that might require redesign and how to better serve the needs of our customers in general. None of the data collected pertains to individual customer information. If you would like to have control over which cookies can be used for this purpose, please check the cookie settings on your browser.

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## **HOW WE SHARE YOUR PERSONAL INFORMATION**

Our payment provider is licensed and insured against fraud and processes all online credit card authorizations. Nine Fires Press does not store your credit card number on any of our systems.

Other third parties that we may share your personal information with as part of operating our business include website analytics companies (e.g. Google Analytics), email service providers (e.g. Sendgrid, Marketo, etc.), and CRM service providers (Microsoft Dynamics).

While Nine Fires Press does not sell personal information for monetary consideration, we do share your information with website analytics companies (e.g. Google Analytics) for reasons that could be considered a “sale” as specified in the CCPA (Cal. Civ.Code 1798.140(t)(1)).

Some cookies are necessary for the website to operate or are anonymous in nature. Additionally, we may also retain information that is necessary to comply with legal obligations. However, you have the option of rejecting the use of performance and targeting cookies that are considered the sale of your personal information.

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## **RIGHT TO OPT-OUT**

You can choose to stop receiving certain promotional/marketing emails and sales communication from us by using the unsubscribe link in the emails, or by sending an email to info@ninefirespress.com.

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## **RIGHT TO REQUEST DISCLOSURE**

You have the right to request the disclosure of personal information that is stored, used, and shared with third parties. Upon request and verification of the request, you will be provided with an electronic copy of the information categories that Nine Fires Press stores and has shared with third parties. Nine Fires will endeavor to respond within 45 days of the receipt of the request.

If you determine that your personal information that we store requires updating, we will be happy to make the corrections to eliminate inaccuracies or incompleteness.

You can begin a Request for Disclosure of your personal information via email at [info@ninefirespress.com](mailto:info@ninefirespress.com) or via USPS at PO Box 3271, Independence, MO 64055.

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## **RIGHT TO REQUEST DELETION**

You have the right to request the deletion of personal information that is stored, used and shared with third parties. Please note that some information may need to be retained to meet legal obligations, or to complete a transaction.

Upon request and verification of the Request for Deletion, Nine Fires will endeavor to respond within 45 days of the receipt of the request.

You can begin a Request for Deletion of your personal information via email at [info@ninefirespress.com](mailto:info@ninefirespress.com) or via USPS at PO Box 3271, Independence, MO 64055.

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## **RIGHT TO NON-DISCRIMINATION**

Nine Fires Press will not discriminate against you for exercising any of your privacy rights. Examples of discrimination would include denying you from doing further business with Nine Fires or utilizing future promotions.

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## **CONTACT INFORMATION**

Nine Fires Press is committed to resolving any disputes related to your privacy and the data we collect from you. If you are a California resident and have an inquiry or complaint regarding this Privacy Notice, please contact Nine Fires at (816) 398-8288 or send an email to [info@ninefirespress.com](mailto:info@ninefirespress.com).