Return Policy

**Last Updated: Mar 1, 2023**

We want you to be 100% satisfied with our resources.

#### **REFUNDS**

Unopened items purchased through our website (shipped or provided digitally) within 90 days of the request can be returned for a full refund. Please note that the refund will reflect the price paid in your order and can only be applied to the form of payment used for the purchase.

Refunds for purchases made through third-party vendors (such as Amazon Kindle) should be pursued through that provider.

If the returned item was used to qualify the purchase for a promotional offer, the cost of the promotional item will be deducted from the refunded amount. Free promotional items and gift cards are not returnable. Promotional pricing will be used in determining refund amounts. All shipping charges paid by the customer to receive the order will not be applied to the refunded total. Return shipping costs are the responsibility of the customer, and refunds will be applied after the returned product is received.

####

#### **EXCHANGES**

If you are not satisfied with one of our products that you have purchased in the last 180 days, please contact us and we will help with your concerns. Free promotional items are not able to be exchanged.

We can be reached with further questions at 816-398-8288 or info@ninefirespress.com.